

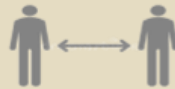
Covid-19 Health & Safety Protocols

Even though everything seems to have changed, some things will stay the same, you can be rest assured that your safety remains our priority. We have therefore carefully set out the below health and safety protocols to ensure a safe environment without compromising your Mateya Safari Lodge experience



Temperature and Health Screening

Team Members and Guests will have their temperatures monitored and recorded. Screening will also be conducted in accordance with Government Approved Symptom Assessments



Social Distancing

Team Members and Guests are encouraged to use an alternative means to physical greetings and are encouraged to follow the recommended principles of social distancing



Masks

Team Members and Guests are required to wear masks in all public areas and when in company with others. Guests are also welcome to purchase extra masks from the curio shop



Game Drives

We limit the maximum number of guests on game drives to 4 guests per vehicle. An alcohol-based sanitizer will be available and vehicles will be thoroughly cleaned and sanitized between each game drive



Dining

Private dining in a variety of settings with tables spaced 2 meters apart. Buffet options will no longer be available until further notice. All meals will be prepared under strict hygiene standards



Hand Hygiene

Strict hand washing and sanitizing practices need to be adhered to. Hand sanitizer will be available throughout the lodge and guest suites



General Hygiene

Guest suites are sanitized thoroughly and daily throughout your stay. Enhanced cleaning and sanitation protocols are implemented in common areas and guest suites focusing on high contact areas and surfaces



Deliveries

Strict hygiene protocols apply to all suppliers and every package delivered is wiped down with disinfectant on arrival at the lodge



Covid-19 Awareness Training

Our team members have been and will continue to be trained on COVID-19 Health & Safety protocols, following guidelines set out by leading authorities, including the World Health Organization



Medical Support

Strict protocols are in place in the event of a guest displaying symptoms of COVID-19 while at the lodge. These protocols include isolation in guest suites, access to the on-site medical service provider, Africa Safe-T and emergency Medivac airlifts to the nearest pre-approved medical facility for treatment, should the need arise